



## **HISCOCK LEGAL AID SOCIETY**

PROMOTING JUSTICE FOR ALL SINCE 1949

### **SMS Text Messaging Privacy Policy**

#### **1. Introduction**

Hiscock Legal Aid Society is committed to protecting your privacy. This SMS Text Privacy Policy explains how we collect, use, and protect your information when you receive text messages from us.

#### **2. Information We Collect**

When you opt to receive SMS text messages from us, we may collect the following information:

- Your mobile phone number
- The content of the messages sent and received
- The date, time, and frequency of the messages

#### **3. How We Use Your Information**

We use the information collected to:

- Send clients important updates and information related to your case
- Send alerts to employees regarding unplanned outages or other urgent announcements
- Provide reminders for appointments and deadlines
- Share relevant legal resources and information
- Respond to your inquiries and provide support

#### **4. Data Security**

We implement appropriate technical and organizational measures to protect your information from unauthorized access, disclosure, alteration, or destruction. However, please be aware that no security measures are perfect or impenetrable.

#### **5. Sharing Your Information**

We will not share your information with third parties or affiliates for any reason.

#### **6. Opt-Out of Text Messaging**

You can opt out of receiving SMS text messages by contacting us directly via email or phone using the contact information below.

#### **7. Changes to This Policy**

We may update this SMS Text Privacy Policy whenever necessary. We will notify you of any changes by posting the new policy on our website.



## **HISCOCK LEGAL AID SOCIETY**

PROMOTING JUSTICE FOR ALL SINCE 1949

### **8. Contact Us**

If you have any questions or concerns about this SMS Text Message Privacy Policy, please contact us at:

Phone: (315) 422-8191

Email: [mail@hlalaw.org](mailto:mail@hlalaw.org)

Hiscock Legal Aid Society  
351 S. Warren Street  
Syracuse, NY 13202